



Update on District Department of Transportation (DDOT) Operating Status during COVID-19 Emergency

What is our operating status?

The District Department of Transportation (DDOT) remains open. We continue to welcome in-person visits at our 1100 4th Street SW location until further notice. To protect residents and our employees, we encourage you to use our online public space permitting service ([TOPS.ddot.dc.gov](https://tops.ddot.dc.gov)). Residents should submit all other requests via 311.

How does this impact what we do?

- DC Circulator - no changes. DC Circulator will operate its regular schedule.
- DC Streetcar - no changes. DC Streetcar will operate its regular schedule.
- Capital Bikeshare - no changes. Capital Bikeshare will continue regular operations.
- Reversible Lanes - no changes. DDOT will continue reversible lane operations.
- Construction and roadway repair - no changes. Construction work will continue in the District's public space.
- Parking Meters - no changes. District Parking meters managed by DDOT will be operational.
- Public Space Permits - no changes. Permits can be applied for and renewed online. Payments can be made through the PayPal portal in TOPS. All cash and check payments require a visit to the Office of the Cashier. Please visit ocfo.dc.gov for more information.
- Public Space Inspections - no changes. The Public Space Inspections branch will continue to perform inspections and issue citations. Non-safety inspections may be delayed to prioritize the safety of the transportation network.

How does this impact our physical locations?

- DDOT Public Space Regulation Division at 1100 4th Street SW- remains open Monday - Wednesday and Friday from 8:30 am - 4:30 pm and Thursday from 9:30 am - 4:30 pm.
- DDOT Headquarters at 55 M Street SE remains an appointment-only facility. Program staff can be reached by contacting 202-673-6813.

What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

Our employees are taking precautions to keep themselves healthy and limit the spread of infections, including regularly washing their hands, cleaning facilities more frequently and reducing close contact with each other and residents. Employees have been asked to let their supervisor know immediately if they feel sick.

Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at 202-673-6813 or ddot@dc.gov. For more information, please visit coronavirus.dc.gov.

